



ICC – Professional Services



Services Overview

Managing the pace of change

The challenges faced everyday in managing ATC related IT Services are daunting. The rapid pace of innovation continues to transform the ATC/ATM market and its products. ICC help ATC organisations with the resource requirements to manage these changes allowing them to focus on their core business.

At ICC, we understand these challenges. This means ensuring the smooth operation of the IT department. We capitalise on our ATC expertise, software integration and management know-how to offer ATC organisations a complete range of IT Managed Services. We stand as your partner, and share your vision as you launch, integrate and manage IT services within your ATC environment.

Flexibility and assurance

ICC brings flexibility and assurance to ATC operations and management through advanced monitoring, sophisticated response management, and preventive management.

We work closely with existing IT departments, and their partners, to ensure they retain as much management control as necessary. Our range of Managed Services can both, compliment and supplement the existing resources available in-house. ICC work with a number of differing technologies in conjunction with our IT Services adopting a rigorous approach to on-going training, continually enhancing the technological skills of our staff.



A Complete Solution

ICC have a diverse team of specialists who apply their IT and ATC skills, experience, and technical proficiency to business problems. Our extensive ATC knowledge can provide a complete solution.



ATRAK

ICC's information display processing suite of ATC/ATM applications - delivering quality solutions as an integral part of air traffic control and management.

Structured Support

Working within an agreed structure ensures:-

Common Goals: ICC adopt an IT Plan and deploy technology that meets your strategic business goals

Methodology: ICC adopt industry standard methods of analysis and deployment

On-going Support: ICC ensures adequate resources throughout the life cycle of the project

Skills and Experience

ICC has significant technical expertise in the implementation of complex, high- availability, mission-critical systems including:-

- High-End Enterprise servers
- High Availability Clustered Environments
- Oracle database management
- Java development
- ODS Toolbox development
- UNIX systems support and management

Service Range

ICC's Professional Services include:-

- IT Strategy
- IT Security
- Project Management
- Network Services
- ATC Application Management
- Database Management
- ATC Application Development
- Business Continuity Services



The Benefits

ICC's Professional Services deliver a number of key benefits:-

- Allow you to focus on your core business
- Increase productivity by rapid deployment of system implementation
- Optimise performance and IT infrastructure by using ICC's technical experts
- Reduce overheads and increase cost effectiveness of in-house resources.

ICC have been delivering safe, reliable, mission critical ATC solutions and services for over 20 years. For more information please contact us.



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